

## Frequently Ask Questions for Individuals Enrolled in the Personal Preference Program *and* DDD Self-Directed Programs

*Both the Personal Preference Program (PPP) and the Division of Developmental Disabilities (DDD) offer self-direction programs that are in the process of transitioning to new Fiscal Intermediaries (FI). The following frequently asked questions (FAQ) provides information and answers questions for individuals enrolled in both programs.*

The chart below provides details of the Fiscal Intermediary Transitions (FIT) for both DDD and NJ FamilyCare/Medicaid PPP programs.

Fiscal Intermediary Transition Details			
DDD		PPP	
Programs	Fiscal Intermediary	MCO	Fiscal Intermediary
Vendor Fiscal/ Employer Agent (VF/EA)	Acumen	Aetna Better Health NJ	PPL
		Fidelis Care	PPL
		Horizon NJ Health	Palco
Agency with Choice (AwC)	Easterseals NJ	United HealthCare	PPL
		Wellpoint	PPL

### Q1. Does the DDD's FI transition impact PPP participants?

**No**, there is no impact on PPP participants.

- ✓ DDD's FI Transition is separate from PPP's Fiscal Intermediary (FI) Transition.
- ✓ DDD's Acumen/FI Transition FAQ document is available [LINK HERE](#)
- ✓ For additional information about the DDD FI Transition please visit the DDD's web page [LINK HERE](#)

### Q2. If I receive DDD services from a self-directed employee and I receive services through the PPP does the DDD transition impact PPP?

**No**, the DDD fiscal intermediary transition (PPL-to-Acumen) will not impact PPP services. NJ FamilyCare/Medicaid administers the PPP, not DDD.

- If you have questions about PPP, you can contact the **PPP Helpline at 609-631- 2481 or email at [MAHS.PPP@dhs.nj.gov](mailto:MAHS.PPP@dhs.nj.gov)**.
- PPP FI Transition FAQ Version 2 document is available [LINK HERE](#)
- You may also contact your MCO's PPP Office directly

<b>Aetna</b>	1-855-232-3596
<b>Aetna Assurance Premier Plus (D-SNP)</b>	1-888-362-0934
<b>Fidelis Care</b>	1-855-642-6185 option #3, then option #2)
<b>Horizon NJ Health</b>	1-855-465-4777
<b>United Healthcare</b>	1-800-645-9409 (select option #3)
<b>Wellpoint</b>	1-855-661-1996 (select option #1)

**Q3. For individuals who participate in both DDD self-direction and PPP, will a separate Employer Identification Number (EIN) for each still be required?**

**Yes**, enrollment in the Division of Medical Assistance and Health Services' (DMAHS) Personal Preference Program (PPP) requires the individual receiving services to obtain an EIN. If you also choose to participate in DDD's VF/EA model with Acumen, you will not be able to enroll using that same EIN. You will need to identify someone else who is able and willing to obtain a separate EIN and enroll as the employer on your behalf. If there is no one who can obtain an EIN and enroll as the employer on your behalf, then your options are to participate in the Agency with Choice model or receive services from a provider agency.

**Q4. Will PPL continue to be the FI for the Personal Preference Program?**

**Yes**, at this time, PPL will continue to be the FI for PPP members enrolled with Aetna Better Health NJ, Fidelis Care, United HealthCare, and Wellpoint. Members enrolled with Horizon NJ Health will transition to Palco for PPP services. Information about this transition will be shared in advance.

**Q5. Will my employees and I have to complete new enrollment paperwork on both the DDD and PPP sides?**

- ✓ **DDD: Yes**, if you participate in DDD's VF/EA Self-Directed Model, you will need to complete new enrollment information with the new Fiscal Intermediary, Acumen.
- ✓ **PPP: Yes**, if you are enrolled in Horizon NJ Health, you will need to complete new or updated enrollment information with the new Fiscal Intermediary, Palco.